

INVESTORS' FEEDBACK FORM

Dear Shareholder,

We are constantly making efforts to render best services to our respected and valued shareholders. In order to enable us to render best services to you, we want you to give your feedback on the quality of services rendered by us. You are requested to spare some time to fill up the feedback form below and submit it to us. It will enable us to improve the quality of our services and meet your expectations.

Thanks & Regards,

Sd/-

Arpita B Malhotra

Company Secretary

INVESTORS' FEEDBACK FORM

(Please tick [v] the appropriate item and complete the form in CAPITAL LETTERS)

Kindly superscribe the envelope containing this form with "INVESTORS' FEEDBACK FORM" and send it to:

Company Secretary

NIIT Limited, 8, Balaji Estate, First Floor, Guru Ravi Das Marg, Kalkaji, New Delhi - 110 019

*Mandatory fields

Category of Investor : Body Corporate FII Mutual Fund Individual

Name of the Sole/First holder*	
Address*	
Folio No. ^ For Physical Holding	
DP ID and Client ID ^ (8+8 digit codes for NSDL / 16 digit code for CDSL)	
Number of shares held*	
Phone No. with STD Code	
E- mail*	

^ Either Folio No. or DP ID and Client ID should be mandatorily given.

1. Do you receive the annual report at least 15 days before the date of AGM? Yes No

2. Do you receive the dividend within 30 days of the holding of the AGM? Yes No

3. Response time and satisfaction level you have experienced in:

	Area of Service	Time Limits				Don't Know/ Can't say
		within 7 days	Within 15 days	Within 30 days	More than 30 days	
A	Transfer of Shares					
B	Transmission of Shares					
C	Revalidation of Dividend Warrant					
D	Reply to Queries					
E	Redressal of Complaints					

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4. Area of Service

	Area of Service	Rating				Don't know/ Can't say
		4 (Excellent)	3 (Good)	2 (Average)	1 (Poor)	
1.	Quality and contents of Annual Report for the year 2015-16					
	A. Report on Corporate Governance					
	B. Management Discussion and Analysis					
	C. Balance Sheet, Profit and Loss Account and other financial statements					
2.	Investor Services Section of the Company's Website (www.niit.com)					
	A. Utility of Contents					
	B. Clarity					
	C. Appearance					
	D. Navigation and ease of use					
3.	Interaction with Company Officials					
	A. Comfortable/Polite/Empathetic					
	B. Speed of Response					
	C. Solution to problems/queries					
4.	Registrar & Transfer Agents (RTA) (M/s Alankit Assignments Limited, Delhi)					
	A. Speed of Response					
	B. Solution to problems/queries					

5. Overall Rating on the quality of our services 4 – Excellent 3 - Good 2 - Average 1 – Poor

6. What in your view are the growth drivers for the Company?

7. In your opinion, what is the key area of concern for the Company?

8. Any other Comments: