

## Agenda

## **NIIT: Company Overview**

- Corporate Learning Group
- Skills & Careers Group
- School Learning Group

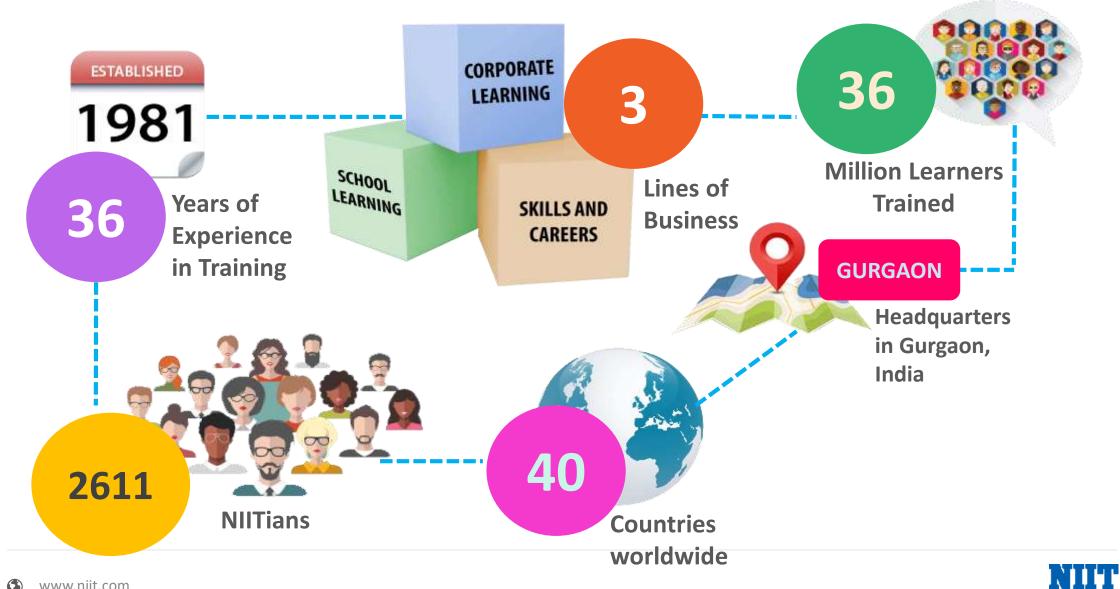
## Q2 FY19 Results Update

**Future Direction** 





## NIIT: AT A GLANCE





## ■ NIIT: BUSINESS STRUCTURE

GROUP (CLG)

SKILLS & CAREERS GROUP (SNC)

SCHOOL LEARNING GROUP (SLG)

Rs. 5,183 Million, 61%	Rs. 2,729 Million, 32%	Rs. 593 Million, 7%
PRODUCTIVITY	EMPLOYABILITY	ACADEMICS
US, Europe	India, China	India
<ul><li> Managed Training Services</li><li> Custom Projects</li></ul>	<ul><li>Service Sector Skills</li><li>Professional Life Skills</li></ul>	<ul><li>Teaching &amp; Learning Solutions</li><li>School Services</li></ul>

Based on FY18 Financials, \*SNC, including online



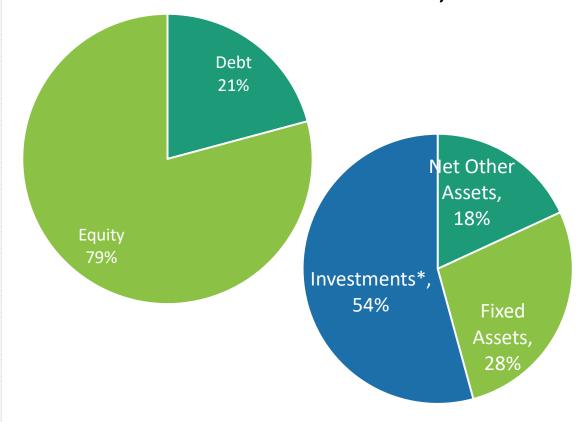


## NIIT: CAPITAL STRUCTURE

# **SHAREHOLDING** Promoters, Public, 41% 32% FPI & AIF, MF & FI, 12% 16%

No of Shares: 167 million

#### **TOTAL CAPITAL EMPLOYED – RS. 10,014 MILLION**



Capital Employed In Operations - Rs. 3,252 million\*\*





## NIIT: OUR CREDENTIALS



20% higher premiums for agents onboarded for a leading Insurance company



We've trained 1/3rd of the IT workforce in India



Technology enabled over 10 M school children



Reduction of learning expenditures by 25% for a diversified Health and Well-being company



Skilled over 4 M students over the last 10 years across IT, ITES, BFSI, Mgmt, Retail, Telecom sectors

B2C

education

centers



Trained over 400 K school teachers to leverage technology



Reduced time to proficiency by 30% in 22 locations worldwide for a global Energy major



74%

74% students prefer learning mathematics with NIIT Math Lab

**Skills & Careers** 

**School Learning** 



**Corporate Learning** 

## AWARDS AND RECOGNITION



58 BRANDON HALL AWARDS 20 GOLD 20 SILVER 19 BRONZE



2008 - 2018 TOP 20 COMPANIES IN TRAINING OUTSOURCING







TOP 20 COMPANIES
IN GAMIFICATION,
CONTENT
DEVELOPMENT AND
IT TRAINING



NIIT received
Dataquest 'Top IT
Training Company'
Award for the 20<sup>th</sup>
consecutive year



NIIT Nguru awarded as "Best Interactive Solution Provider" by ASSOCHAM



RANKED 4<sup>TH</sup>
BEST COMPANY
TO WORK FOR
IN INDIA. NO 1
IN EDUCATION
AND TRAINING



HIGHEST RATED TRAINING BRAND





2014-2018



6 CHIEF LEARNING
OFFICER LEARNING IN
PRACTICE AWARDS







## CLG: MANAGED TRAINING SERVICES



**CUSTOM CONTENT AND CURRICULUM DESIGN** 



**LEARNING DELIVERY** 



**LEARNING ADMINISTRATION** 

**STRATEGIC SOURCING** 



**LEARNING TECHNOLOGY** 



**ADVISORY SERVICES** 



8.75K

**500** 

**25** 

**21K** 

150K

40

**2500** 

130+

Hours of custom programs developed annually

Full time instructional designers

25 Languages

Localization Services in Hours of custom content delivered annually

**Training Days** delivered annually

Global training delivery in 40+ countries in 15 languages

Global Network of 2500 instructors

**Industry Honors and Awards** 

www.niit.com



## CLG: MARQUEE CORPORATE LEARNING CUSTOMERS





























































































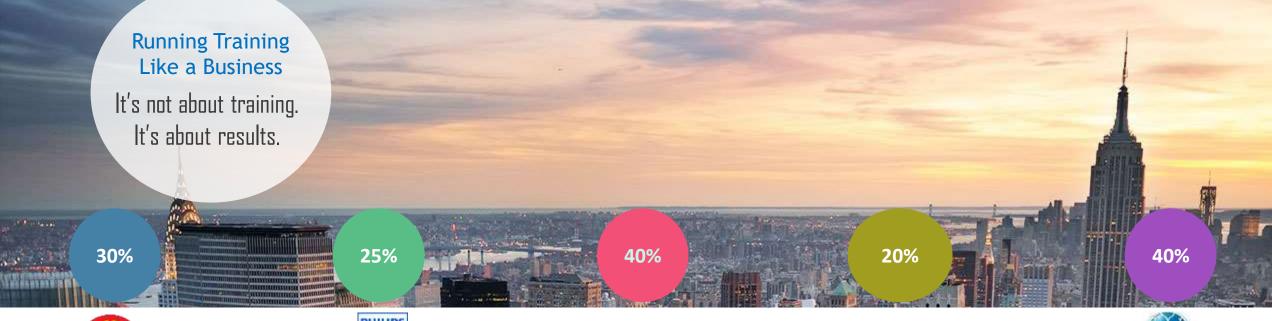






















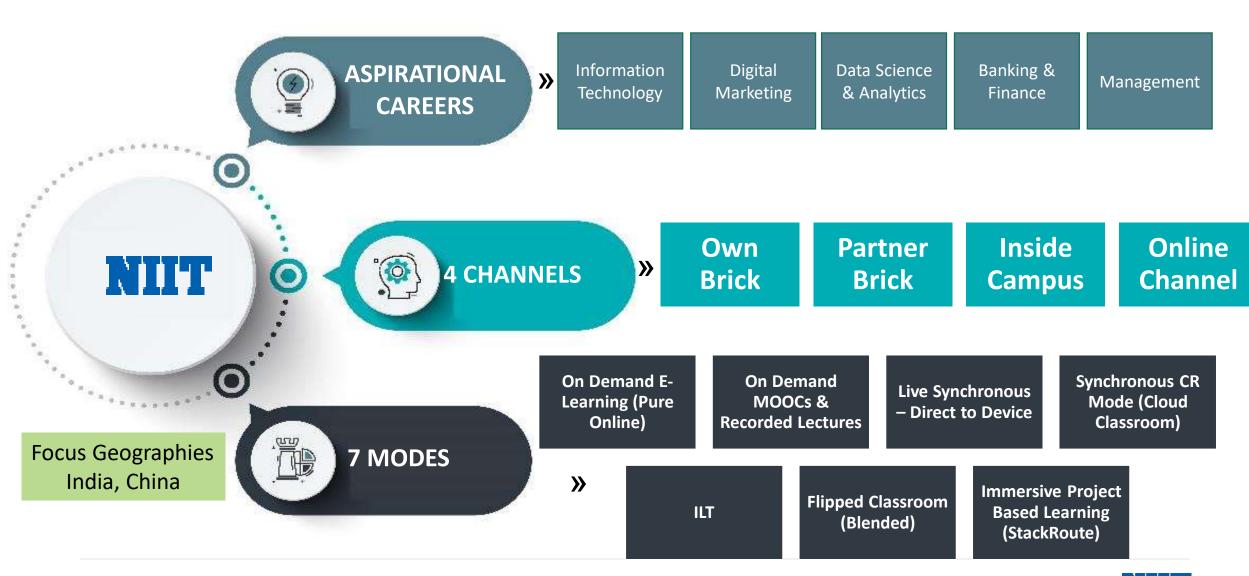
NIIT's application rollout training for Shell Primavera has helped reduce time to proficiency in application training for planners by 30% in 22 locations worldwide. Philips improved global delivery efficiency by 25% with NIIT's unified Learning Administration processes in the very first year of operation.

NIIT's onboarding program for AON Hewitt has resulted in these graduates being job-ready from day one. This has not only reduced costs by 20% and training cycle time by 40%, but has also helped the current in-house training team of our customer save 95% of their time to focus on training needs other than onboarding.

20% increase in average productivity and ticket size of business sold across 30 countries with 10% higher retention over 1 year for Sales Associates supported by the NIIT enabled Global Partner Learning Solutions program

Agents trained by the NIIT Transformative Agency Model reported strong results within a quarter of training with a 0.95% increase in weekly average premiums and a 9.88% increase in weekly average quotes.

## SNC: IMPROVING EMPLOYABILITY IN ASPIRATIONAL CAREERS

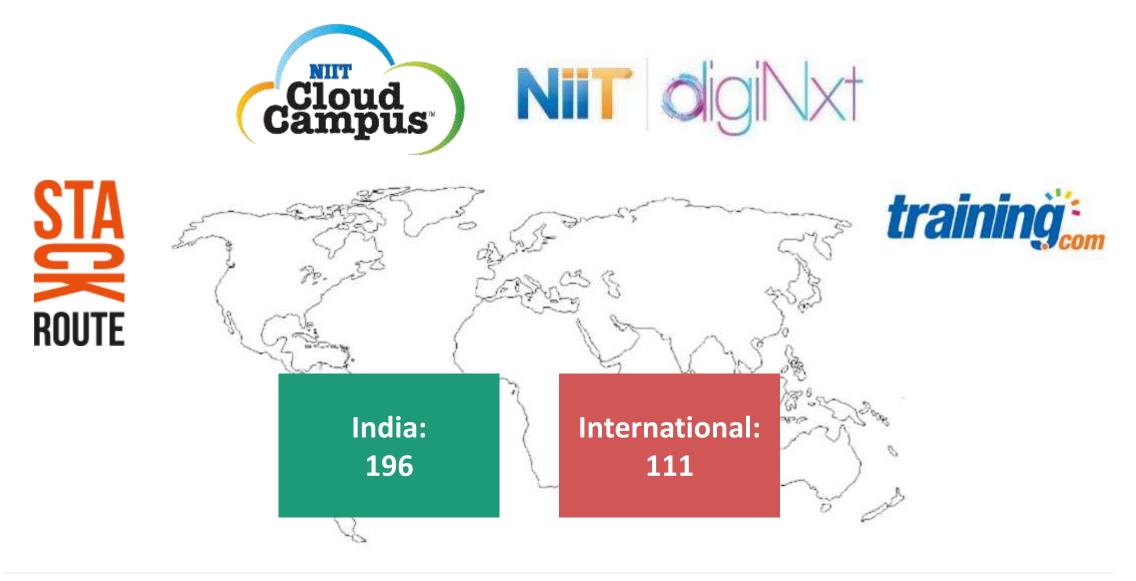




RIIT

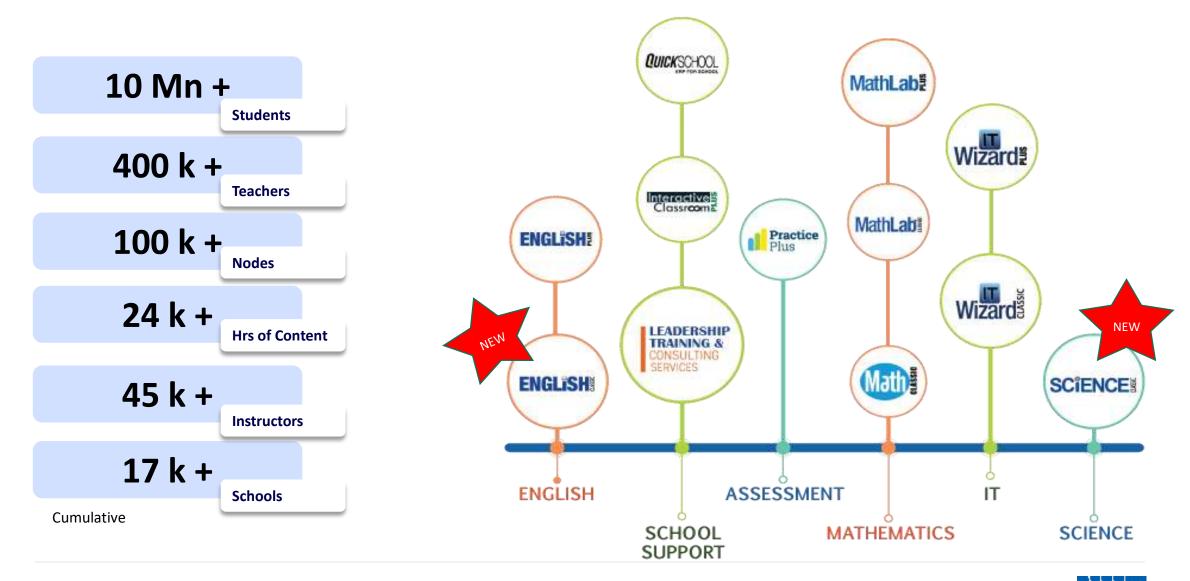
## Skills & Careers: OUR REACH

www.niit.com



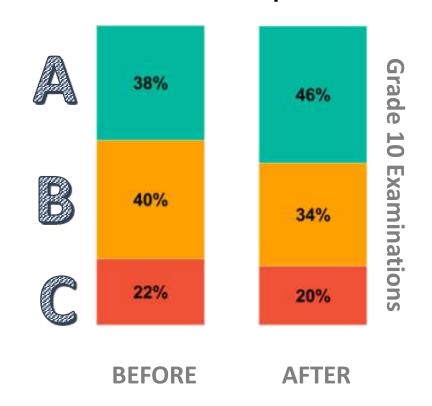


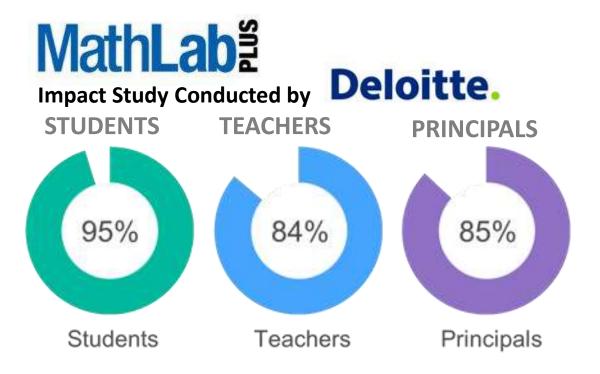
## SCHOOL LEARNING: PORTFOLIO AND CREDENTIALS



## SCHOOL LEARNING: CREATING MEASURABLE IMPACT

# Share of A grade increased from 38% to 46% after nGuru MathLab implementation





% Respondents with positive rating on overall experience with MathLab

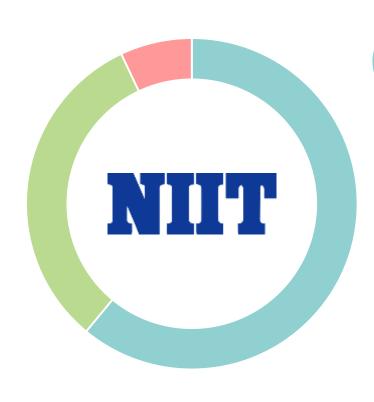


### ENVIRONMENT

- Global GDP growth outlook remains robust at 3.7 percent for both 2018 and 2019. However this is 0.2 percentage points lower that previous forecasts reflecting negative effects of trade measures, rising interest rates, geopolitical tensions and rising crude prices
- Focus on reforms including improvements in education and health systems, high-quality investment, and labour market could yield sustained long term dividends (World Bank)
- Corporate L&D spending in advanced economies continues to be robust. Lowest unemployment rates in US coupled with shift to digital is leading to a huge war for talent and investments in workforce development. Learning Outsourcing starting to take steam
- India GDP growth is expected to accelerate to 7.3% in FY19 versus 6.7% in 2017(IMF) as it recovers from transitory shocks
  of currency exchange initiative and GST implementation. However, rising crude prices, depreciating currency and
  tightening liquidity create near term uncertainty
- Hiring by IT sector seeing pick up led by digital technologies. Graduates with new age skills demanding significant premium in wages
- Banks remain cautious on hiring. Increased demand for Sales and Customer relationship roles across BFSI sectors
- Decision making in schools remains slow due to regulatory uncertainty



## ■ NIIT: GROWTH PLATFORMS



71% CORPORATE LEARNING

27% SKILLS & CAREERS

2% SCHOOLS

## MANAGED TRAINING SERVICES

- 40 global MTS customers
- Revenue visibility at \$ 226 million

## DIGITAL TRANSFORMATION

- 1350+ enrolments for New Career programs
- Stackroute delivery for
   9 IT services majors
- 8 TPaaS mandates for 9880 professionals

#### **nGURU**

- 51 School contracts
- Go forward Focussed IP led private school business contributed 83%
- Practice Plus platform:4.1 lac users

LIQUIDITY	Net Debt: INR 599 Mn Improved QoQ by INR 453 Mn	
PROFITABILITY	EBITDA: INR 219 Mn Up 23% YoY	
CAPITAL EFFICIENCY	ROCE: 13.6% Up 593 bps YoY	





## Q2 FY19: IN PERSPECTIVE

#### **Overall NIIT**

- Revenue at INR 2,285 Mn; up 10% YoY; Revenue from Go forward Business up 11% YoY
- EBITDA at INR 219 Mn (OM of 10%) up 23% YoY; EBITDA margin up 105 bps YoY
- PAT at INR 259 Mn (@ 11%) up 104% YoY; Margin up 526 bps YoY
- DSO of 74 days (71 days in Constant currency basis) Vs 77 days last year

#### **Corporate Learning Group (CLG)**

- Revenue at INR 1,616 Mn up 28% YoY; Constant currency Revenue grows at 18%
- EBITDA margin at 15%
- Added 1 new customer and 3 contract expansions and 1 contract renewal; 40 MTS customers at end Q2
- Revenue Visibility at \$ 226 Mn (up 16% YoY)
- Selected as the partner of choice for one comprehensive RFP; currently under contracting

#### Skills & Careers Group (SNC)

- Revenue at INR 617 Mn
- EBITDA at INR 10 Mn compared to INR 3 Mn in Q2 FY18

#### School Learning Group (SLG): Move towards IP led asset light business model

- We have now completed all government projects and are left with transition activities (handover and collection)
- Revenue at INR 51 Mn





## **KEY FINANCIALS**

INR Mn	Q2 FY19	Q2 FY18	YoY	Q1 FY19	QoQ
Net Revenue	2,285	2,084	10%	2,143	7%
Operating expenses	2,066	1,906	8%	1,953	6%
EBITDA	219	178	23%	190	15%
EBITDA%	10%	9%	105 bps	9%	73 bps
Depreciation	84	104	-19%	93	-10%
Net Other Income	-53	-55	Rs 2 mn	-59	Rs 5 mn
Operational PBT	82	18	Rs 63 mn	38	Rs 44 mn
Operational Tax	29	14	100%	19	52%
Operational PAT	53	4	1246%	19	177%
Associate Profit & Non Controlling Interests	261	155	68%	201	30%
Tax on Associate Profit	54	32	69%	41	32%
PAT	259	127	104%	179	45%
EPS (INR)	1.6	8.0	103%	1.1	45%

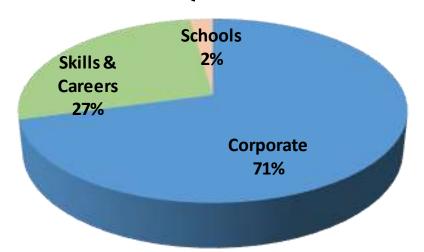
System Wide Revenue at INR 2,848 Mn in Q2 FY19

- Growth in Corporate Learning helps to offset planned ramp down of government schools business and transition in SNC business
- EBITDA margin @ 10% for Q2 FY19; up 105 bps YoY

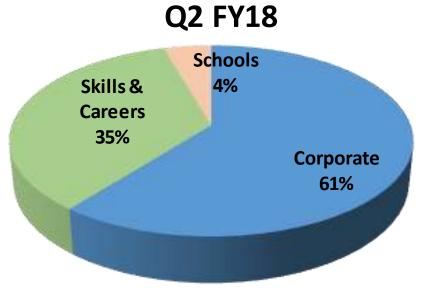




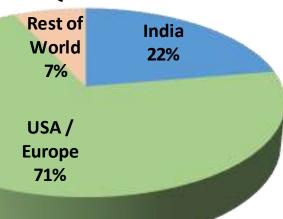
## BUSINESS MIX Q2 FY19



Business	Growth
Corporate	28%
Skills & Careers	-15%
Schools	-45%
NIIT	10%



## **Q2 FY19**



Geo	Growth
India	-22%
USA / Europe	28%
Rest of World	-7%
NIIT	10%





## CORPORATE LEARNING GROUP

INR Mn	Q2 FY19	Q2 FY18	YoY	Q1 FY19	QoQ
Net Revenues	1,616	1,263	28%	1,506	7%
EBITDA	238	196	21%	219	8%
EBITDA %	15%	16%	-81 bps	15%	15 bps



- Revenue at INR 1,616 Mn up 28% YoY
- Signed 1 new MTS customer, 3 contract expansions & 1 contract renewal
- Selected as the partner of choice for one comprehensive RFP; currently under contracting. 3<sup>rd</sup> comprehensive deal in last year and a half
- 40 MTS customers at end of Q2
- Revenue visibility of \$ 226 Mn, up 16%
   YoY









## Skills & Careers GROUP

INR Mn	Q2 FY19	Q2 FY18	YoY	Q1 FY19	QoQ
Net Revenues	617	727	-15%	548	13%
EBITDA	10	3	202%	-9	203%
EBITDA %	2%	0%	112 bps	-2%	327 bps



- Product mix change and cost rationalization offset impact of operating leverage and cost inflation
- StackRoute continues on strong growth momentum;
   New Career Products and TPaaS mandates contribute to improved Order Intake
- StackRoute now training Full Stack Developers for 9 IT majors
- India enrolments grow YoY and drive increase in OI YoY;
   Sustained pickup to drive revenue recovery
- TPaaS mandates from 8 organizations for 9,880 professionals







## SCHOOL LEARNING GROUP

INR Mn	Q2 FY19	Q2 FY18	YoY	Q1 FY19	QoQ
Net Revenues	51	93	-45%	88	-42%
EBITDA	-28	-21	-32%	-20	-41%

- Completed execution on all government schools contracts during the quarter. Projects under transition (handover and collections)
- Overall revenue impacted due to planned ramp down of government school projects and slowdown of decision making by schools
- Released new curriculum products in Math, Science and English
- 4.1 lacs users on Practice plus platform (including students and parents)

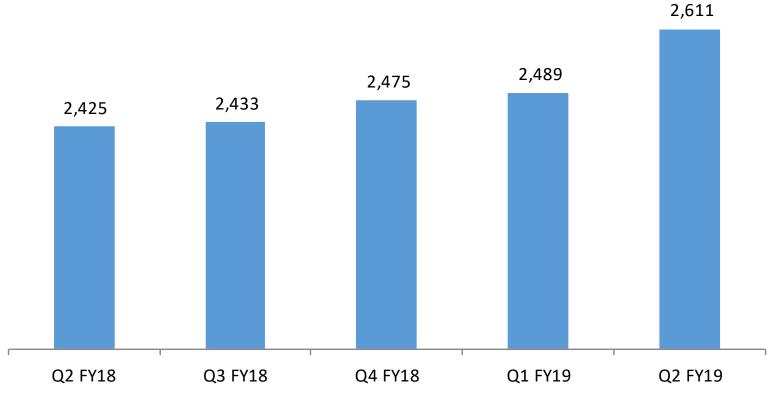








## PEOPLE



- Headcount up 122 QoQ and up 186 YoY
- Includes Eagle headcount from Q4'FY18
- Excludes project retainers

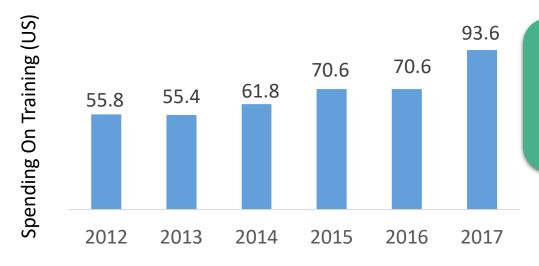






## **CLG: CORPORATE TRAINING SPENDING**

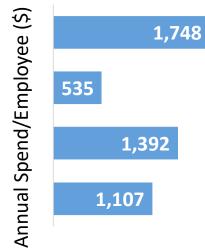
Source: Statista.com Bersin By Deloitte, ATD



Corporate Training Spend in USA: \$90+ Billion Global Training Spend: \$135Bn+

Spending on Training Continues to Grow

Increasing trend towards outsourcing



Professional Scientific and Technical Services

Manufacturing

Pharma/ Healthcare

Finance, Insurance, Real Estate

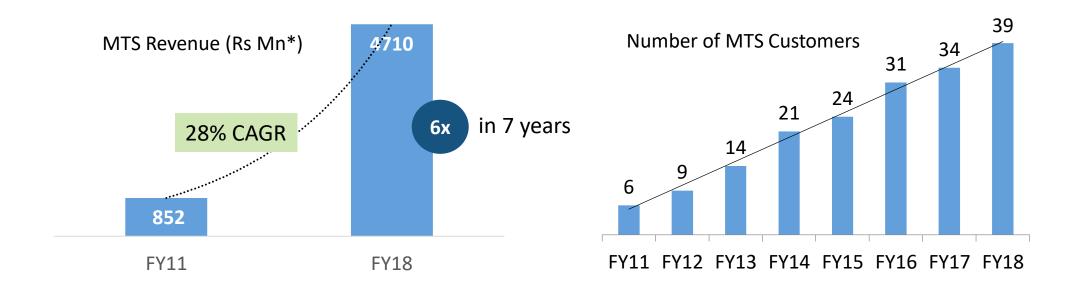


Focus on Technology/Telecom Energy, Lifesciences and BFSI Industries





## **CLG: MANAGED TRAINING SERVICES**



Increasing contribution from MTS

Differentiated competitive positioning

Revenue Visibility at \$226 Mn from existing contracts

<sup>\*</sup>Normalized MTS revenue as per IND-AS





## CLG: TAKING MTS TO NEXT LEVEL OF GROWTH

S

**Comprehensive Engagements** 

Accelerate Deal Flow



Step up people productivity and optimization of effort & resources through

automation and tools

**Improve margins for NIIT** 

Investments in S&M

Contract Expansion with Existing Customers

**Improve Win Rates** 

**Higher Sales Productivity** 

Domain expertise
Global delivery capability
High Capability and
Service Maturity
Big ticket annuity
contracts

**Improve Book to Bill ratio** 



## CLG: LEVERAGING ANALYTICS FOR CREATING CUSTOMER VALUE

"I need a one-stop shop to get all my data so that I can make business decisions. My LMS won't give me this."



**Customer Demand** 





Learning Management Systems

Multiple HRIS



Salesforce.com

**Managed Services** Platform

Systems



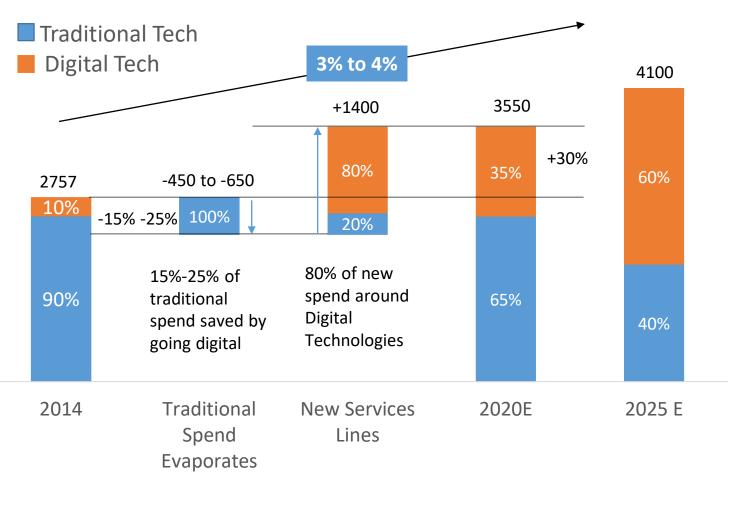
evaluate. analyze. simplify. engage.

**NIIT Solution** 





## DIGITAL TRANSFORMATION: IT SECTOR



Global Technology and Business Services to Touch USD 4 Trillion by 2025

Share of Digital Technologies to increase to 60%

50% - 60% of today's workforce needs to be reskilled to be relevant by 2020

Source: IDC, NASSCOM



Spend

Services

**Business** 

**Global Technology and** 



## SNC: DIGITAL OPPORTUNITY LANDSCAPE

#### Future is "Digital@Scale"

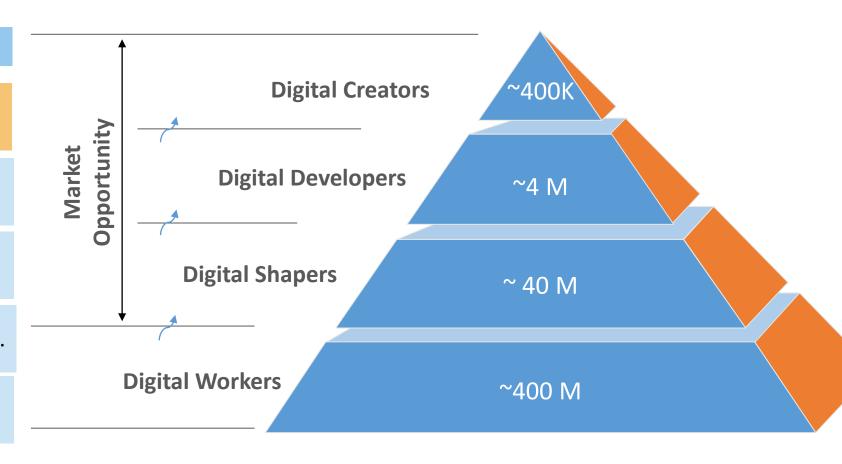
Digital becoming all pervasive, blurring IT industry sector boundaries

Digital projects more skill intensive than people intensive

People need continuous reskilling with consulting and design capabilities

Accelerating influx of new GICs; 1140+ nos.

India emerging as key hub for Digital@scale

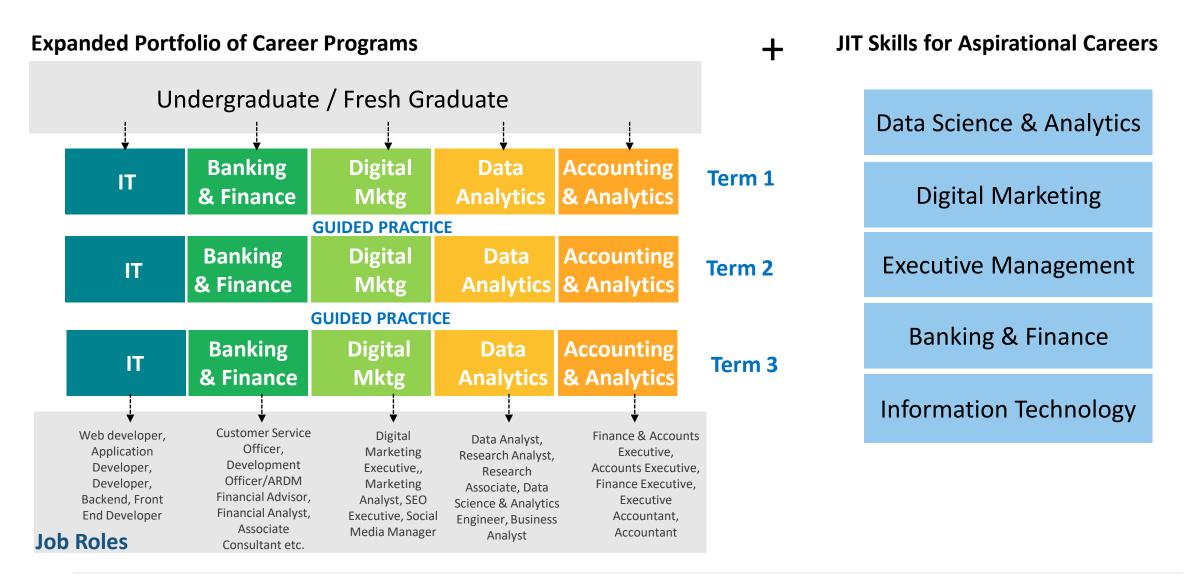


Source: NASSCOM





## SNC: NEW PROGRAM PORTFOLIO

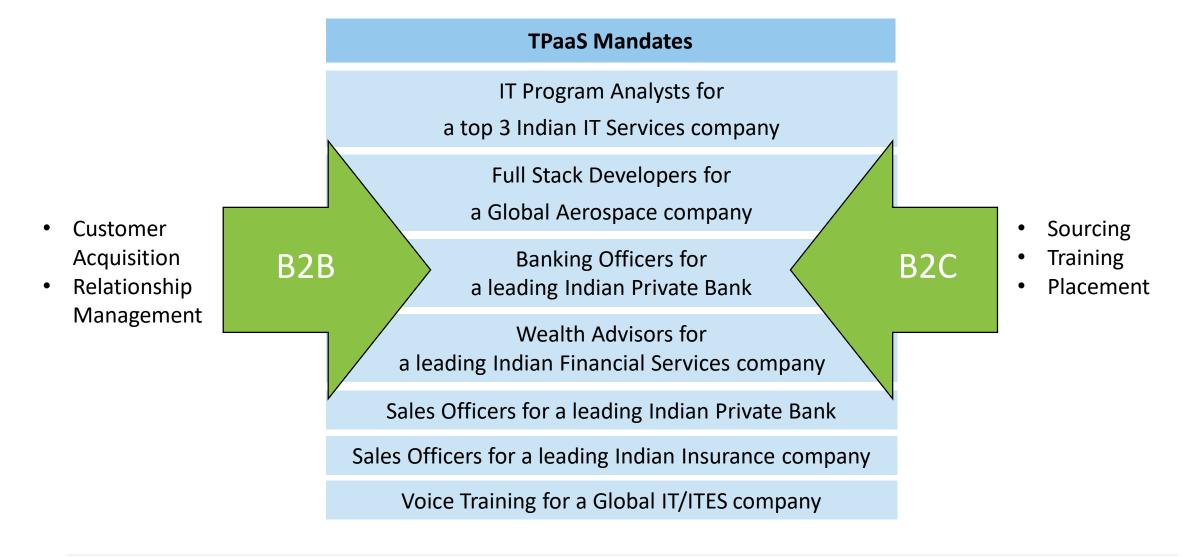




## SNC: PROGRAM DESIGN



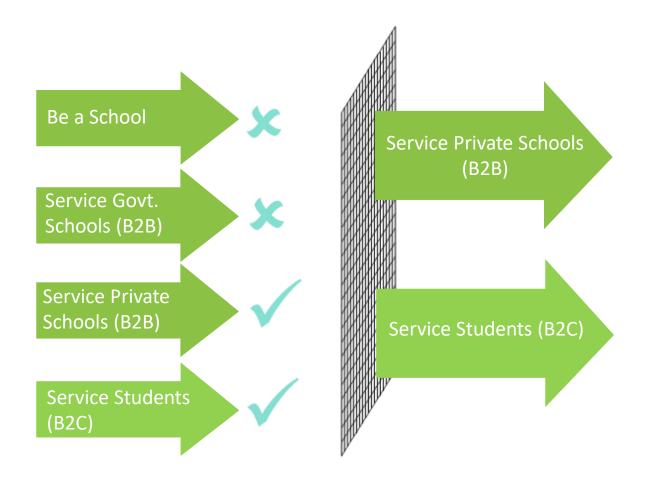
## SNC: TALENT PIPELINE AS A SERVICE







### SLG: FOCUS AREAS



Defocussed from government schools business

Exited capex driven business models in private schools

No Nationally Dominant
Player in private schools
space with
comprehensive product
portfolio

Large untapped opportunity in B2C space

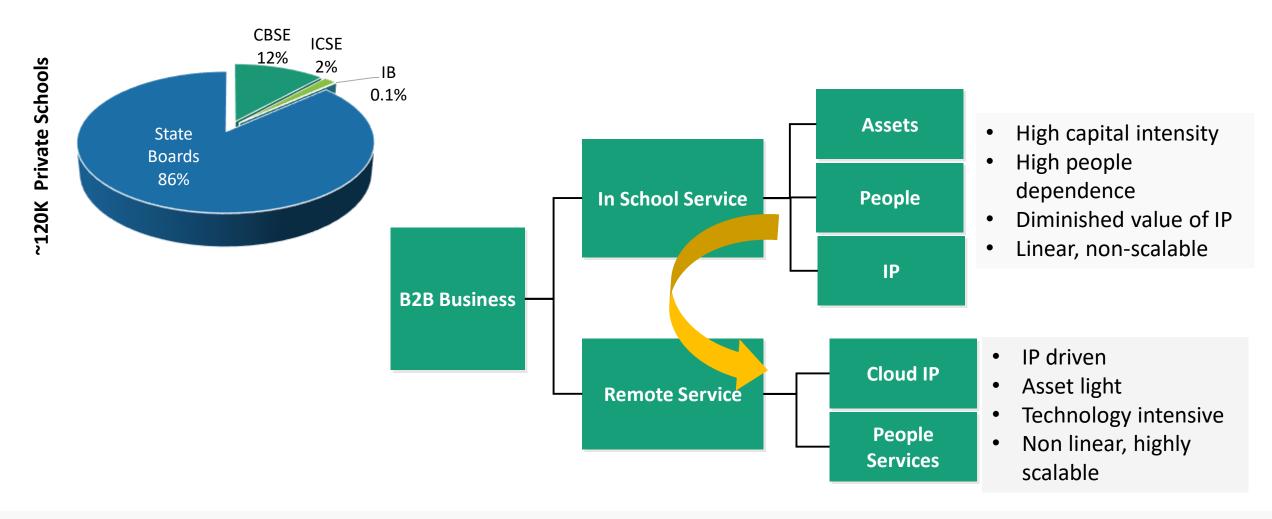
Needs separate focus and attention

## Restructured to unlock value





#### **SLG: TRANSFORMATION**



Move to asset light, technology intensive, IP driven business model

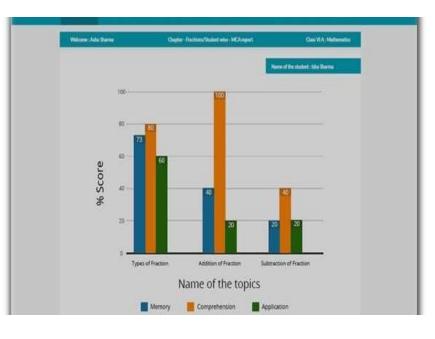




## SLG: PRACTICE PLUS



Practice Plus helps educators understand where students are currently in their learning path and what they need to learn next.







1000+ Schools









You can't spell
TRAINING without

