

**INVESTORS' FEEDBACK FORM****Dear Shareholder,**

We are constantly making efforts to render best services to our respected and valued shareholders. In order to enable us to render best services to you, we want you to give your feedback on the quality of services rendered by us. You are requested to spare some time to fill up the feedback form below and submit it to us. It will enable us to improve the quality of our services and meet your expectations.

Thanks & Regards,  
Sd/-  
Rajesh Arora  
Company Secretary

**INVESTORS' FEEDBACK FORM**

(Please tick [v] the appropriate item and complete the form in CAPITAL LETTERS)

Kindly superscribe the envelope containing this form with "INVESTORS' FEEDBACK FORM" and send it to:

**Rajesh Arora, Company Secretary**

NIIT Limited, B-234, Okhla Industrial Area, Phase-I, New Delhi- 110020

\*Mandatory fields

Category of Investor : ☐ Body Corporate ☐ FII ☐ Mutual Fund ☐ Individual

Name of the Sole/First holder*	
Address*	
Folio No. ^ For Physical Holding	
DP ID and Client ID ^ (8+8 digit codes for NSDL / 16 digit code for CDSL)	
Number of shares held*	
Phone No. with STD Code	
E- mail*	

^ Either Folio No. or DP ID and Client ID should be mandatorily given.

- Do you receive the annual report at least 15 days before the date of AGM? ☐ yes ☐ no
- Do you receive the dividend within 21 days of the holding of the AGM? ☐ yes ☐ no
- Response time and satisfaction level you have experienced in:

	Area of Service	Time Limits				Don't Know/ Can't say
		within 7 days	Within 15 days	Within 30 days	More than 30 days	
A	Transfer of Shares					
B	Transmission of Shares					
C	Revalidation of Dividend Warrant					
D	Reply to Queries					
E	Redressal of Complaints					

## INVESTORS' FEEDBACK FORM

4.

	Area of Service	Rating				Don't know/ Can't say
		4 (Excellent)	3 (Good)	2 (Average)	1 (Poor)	
1.	Quality and contents of Annual Report for the year 2011-12					
	A. Report on Corporate Governance					
	B. Management Discussion and Analysis					
	C. Balance Sheet, Profit and Loss Account and other financial statements					
2.	Investor Services Section of the Company's Website (www.niit.com)					
	A. Utility of Contents					
	B. Clarity					
	C. Appearance					
	D. Navigation and ease of use					
3.	Interaction with Company Officials					
	A. Comfortable/Polite/Empathetic					
	B. Speed of Response					
	C. Solution to problems/queries					
4.	Registrar & Transfer Agents (R & TA) (M/s Alankit Assignments Limited, Delhi)					
	A. Speed of Response					
	B. Solution to problems/queries					

5. Overall Rating on the quality of our services      4 – Excellent      3 - Good      2 - Average      1 – Poor

6. What in your view are the growth drivers for the Company?

7. In your opinion, what is the key area of concerns for the Company?

8. Any other Comments:

### Important Note:-

Shareholders are requested to kindly give their consent to participate in the Green Initiative by updating their latest email-id on the investor site of the Company (www.niit.com) to get the benefit of receiving the annual report and alerts instantly as and when they are released by the Company.