

# **Agenda**

### **NIIT: Company Overview**

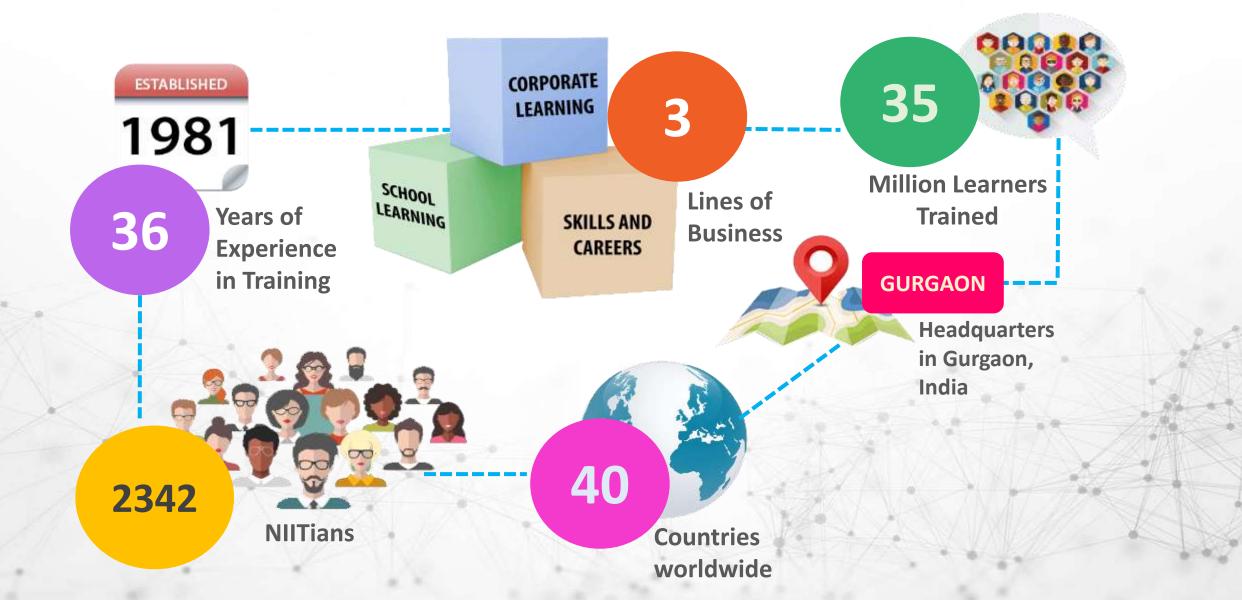
- Corporate Learning Group
- Skills & Careers Group
- School Learning Group

### FY17 Results Update

The Next Frontier: Future Direction



### **NIIT at a Glance**





### **NIIT:** Business Structure

GROUP (CLG)

SKILLS AND CAREERS
GROUP (SNC)

SCHOOL LEARNING GROUP (SLG)

Rs. 7,662 Million, 65%

**Productivity** 

**US, Europe** 

- Managed Training Services
- Custom Projects

Rs. 3,236 Million, 27%

**Employability** 

India, China

- Service Sector skills
- Professional Life skills

Rs. 979 Million, 8%

**Academics** 

India

- Teaching & Learning Solutions
- School Services

Percentages reflect share of Net Revenue for the business for FY17, and are rounded to nearest integer



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### **NIIT: Our Credentials**



20% higher premiums for agents onboarded for a leading Insurance company



We've trained 1/3rd of the IT workforce in India



**Technology** enabled over 10 M school children



Reduction of learning expenditures by 25% for a diversified Health and Well-being company



370

Skilled over 4 M students over the last 10 years across IT, ITES, BFSI, Mgmt, Retail, Telecom sectors



Trained over 400 K school teachers to leverage technology

74% students

prefer learning



**Corporate Learning** 

Reduced time to proficiency by 30% in 22 locations worldwide for a global Energy major

**Skills & Careers** 



mathematics with NIIT Math Lab

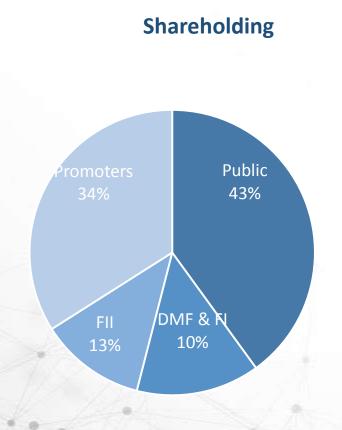






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## **NIIT: Capital Structure**



No of Shares: 165.7 million

### Total Capital Employed – Rs. 10,380 million Debt 17% Net Current Assets 83% 18% Fixed Investments\* **Assets** 60% Net Capital Employed – Rs. 2,913 million\*\*

As of March 31, 2017, \*NIIT Limited owns 23.7% of NIIT Technologies, \*\* Net of cash and investment



### **Awards & Recognition**



NIIT received
Dataquest
'Top IT
Training
Company'
Award for the
20<sup>th</sup>
consecutive
year

**Highest Rated Training Brand** 





Ranked 4<sup>th</sup> Best Company to work for in India. No 1 in Education and Training



NIIT Nguru awarded as "Best Interactive Solution Provider" by ASSOCHAM



38 Brandon Hall awards for Corporate Training. Earned 8 awards jointly with Shell, GE, MetLife, Zurich NA and Westfield Insurance in 2016



**Gold Chief Learning Officer Learning Elite Award** 



NIIT USA ranked among the Top 20 Companies in Training Outsourcing. for the tenth consecutive year





## **Managed Training Services**



CUSTOM CONTENT AND CURRICULUM DESIGN



LEARNING DELIVERY



LEARNING ADMINISTRATION





LEARNING TECHNOLOGY



ADVISORY SERVICES





## **Corporate Learning: What we do**





## **Corporate Learning: Marquee Customers**













































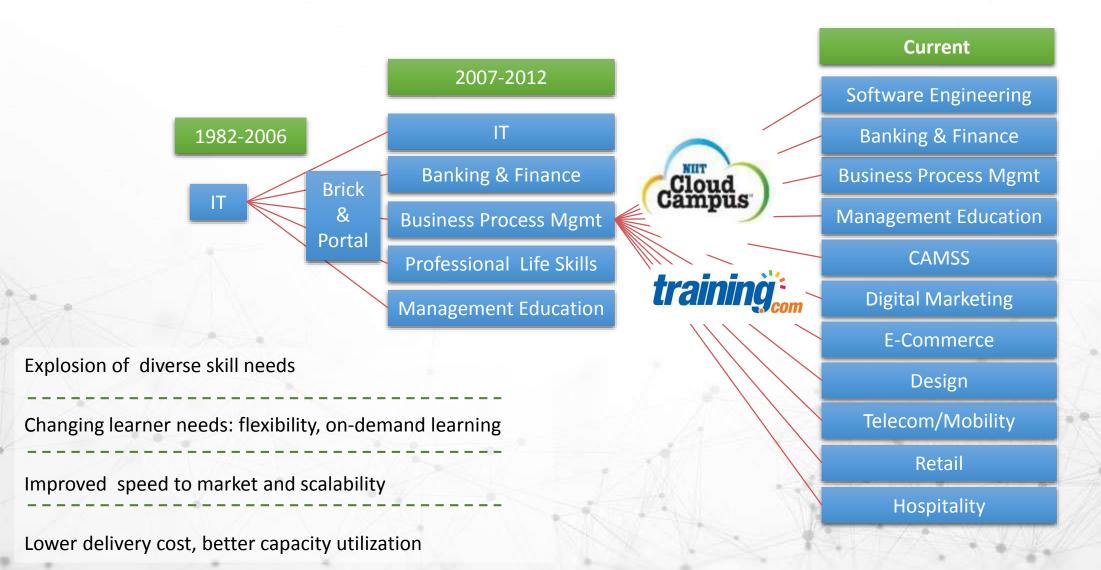








## **Skills & Careers: Expanding Product Portfolio**





# **Skills & Careers: A New Way Of Learning**



**School Learning: Portfolio And Credentials** 



**Teacher Training** 



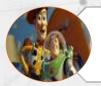
**Math Lab** 



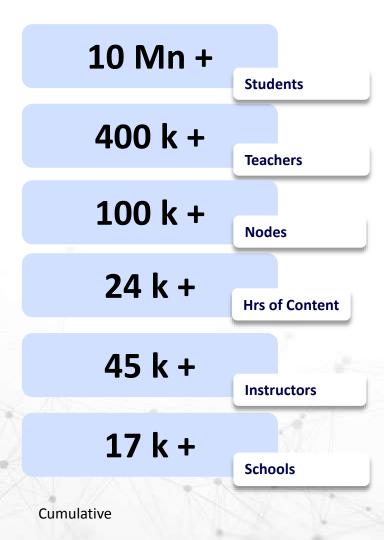
**School Consultancy** 

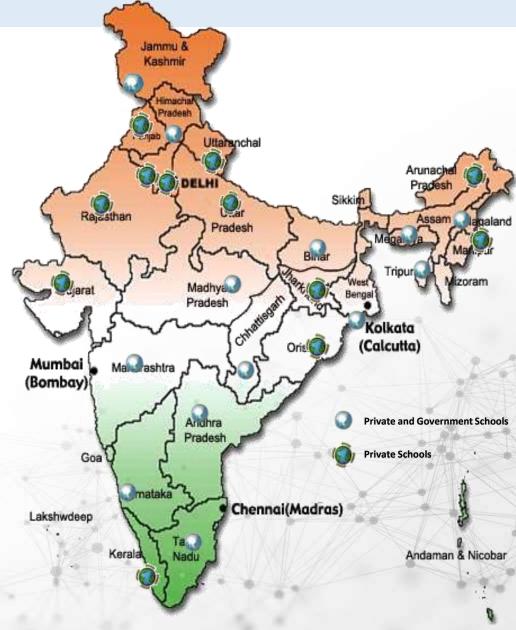


Quick School @ Cloud



IT, Web & Multimedia



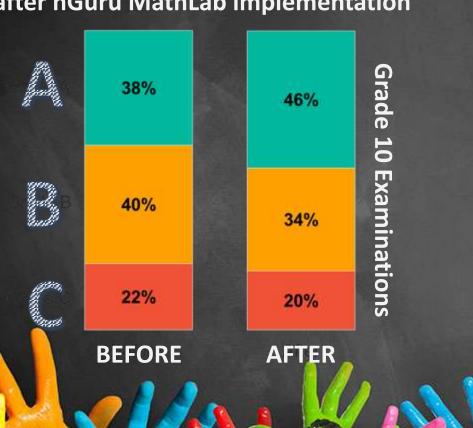


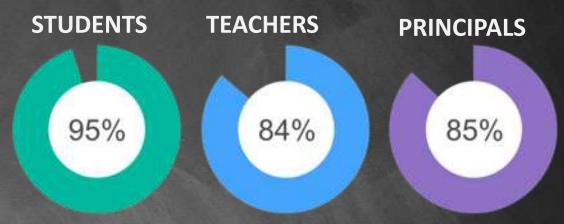


### **School Learning: Creating Measurable Impact**



Share of A grade increased from 38% to 46% after nGuru MathLab implementation





% Respondents with positive rating on overall experience with MathLab

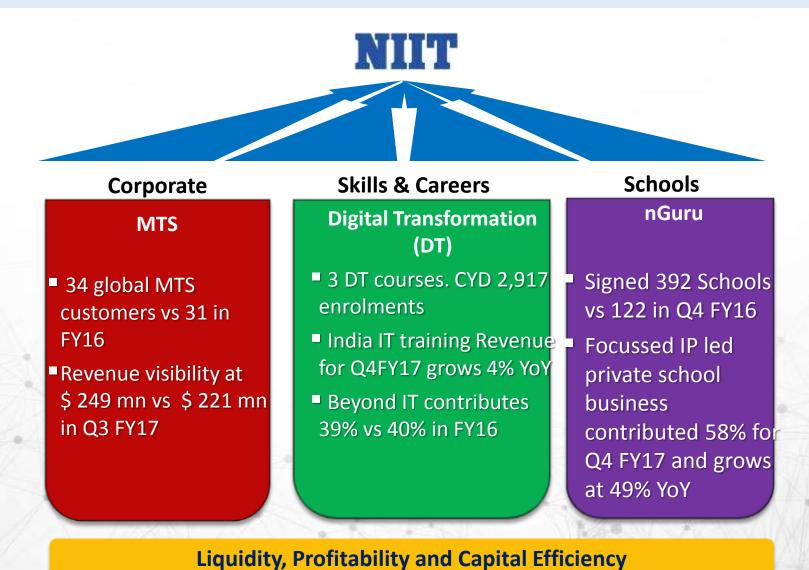


### **Environment**

- Global GDP growth expected to improve to 3.5% in 2017 vs 3.1% in 2016. However recent political developments lead to increased risks and uncertainty (IMF)
- Economic activity in India slowed in H2 because of the temporary negative consumption shock induced by cash shortages and payment disruptions from the currency exchange initiative (IMF). Growth is expected to improve in FY18
- Uncertain global-political environment and volatile forex rates & commodity prices continue to impact pace of decision making in global companies
- Robust growth in spending on corporate training continues. Increasing confidence in outsourcing of training among large corporations
- Hiring outlook in India has consistently declined over the last five quarters. At +18% the Hiring Outlook is down 20% points YoY (MEOS\*) due to global headwinds and increased automation
- Net hiring in IT sector saw a sharp decline during FY17 driven by slower growth. Companies are focussing on reskilling their workforce to address opportunities in digital
- Government continues to focus on skills development to drive sustainable and inclusive growth. Push for financial inclusion to drive hiring in BFSI
- K-12 market continues to see increasing adoption of digital tools for learning



## **NIIT: Growth Platforms**





### **FY17:** In Perspective

#### Corporate Learning Group (CLG): Continued Strong performance

- Revenue at INR 7,662 Mn up 35% YoY; Revenue up 18% YoY in constant currency, excluding additional strategic sourcing revenue
- EBITDA at INR 693 Mn up 5% YoY
- Added 4 MTS customers to reach 34; MTS contributes 95% to CLG revenue
- Order Intake of \$ 114 Mn; Revenue Visibility at \$ 249 Mn up 24% YoY

#### Skills & Careers Group (SNC): Renewal phase

- Revenue at INR 3,230 Mn; down 3% YoY impacted by demonetization
- EBITDA @ INR 90 Mn; 3% of revenue; up 74% YoY
- DT enrolments growing as per plan; CYD 2,917 DT enrolments
- Beyond-IT contributes 39% to SNC revenue compared to 40% in FY16

#### School Learning Group (SLG): Move towards IP led asset light business model

- Revenue at INR 979 Mn down 8% YoY despite ramp down of government school projects
- EBITDA up 143% to INR 53 Mn
- Order Intake of INR 422 Mn; added 685 schools during the year
- Focussed IP led private school business contributes 40%; up 29% YoY

#### NIIT: Growth & Profitability continues its march upwards – Firmly & Steadily

- Revenue at INR 11,877 Mn; up 18% YoY; Revenue from Focus-Business up 23% YoY
- EBITDA at INR 760 Mn up INR 48 Mn or 7% YoY
- PAT at INR 651 Mn vs INR 672 Mn in FY16
- Net Debt at INR 419 Mn. Reduced by INR 619 Mn compared to last quarter. DSO @ 79 days Vs 98 days LQ



## **Key Financials**

	For the Quarter		Growth,%		CYD		Growth	
	Q4'16	Q3'17	Q4'17	YoY,%	QoQ,%	CYD Q4'16	CYD Q4'17	YoY,%
Net Revenues	2,389	2,673	3,615	51%	35%	10,069	11,877	18%
Revenue from Go forward Businesses	2,175	2,561	3,498	61%	37%	9,184	11,292	23%
EBITDA	132	80	172	30%	117%	712	760	7%
EBITDA %	6%	3%	5%	-78 bps	179 bps	7%	6%	-67 bps
EBIT	17	-29	63	277%	-315%	220	290	32%
PBT	3	-70	44	Rs 41 mn	Rs 114 mn	74	91	23%
Operational PAT (OPAT)	-11	-93	52	Rs 63 mn	Rs 145 mn	37	49	30%
PAT	178	60	302	70%	407%	672	651	-3%
Basic EPS	1.1	0.4	1.8	0.7	1.5	4.1	3.9	-0.1

Sequential (QoQ) numbers may not be comparable due to business seasonality

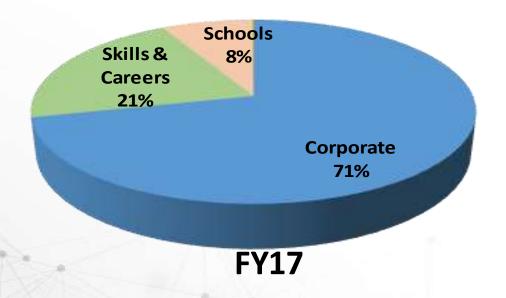
- Growth in Corporate Learning helps offset planned ramp down of government schools business
- Revenue growth & EBITDA impacted by Demonetisation and loss of one Corporate client due to external regulatory change
- Depreciation down 5% YoY for FY17, reflecting continuing shift to asset light business

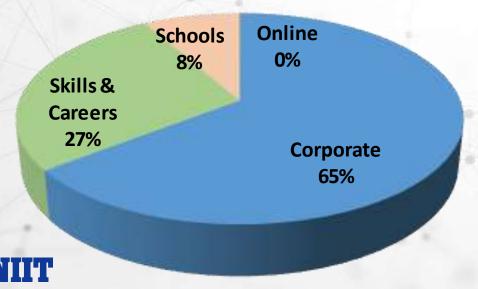


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### **Business Mix**

### **Q4 FY17**





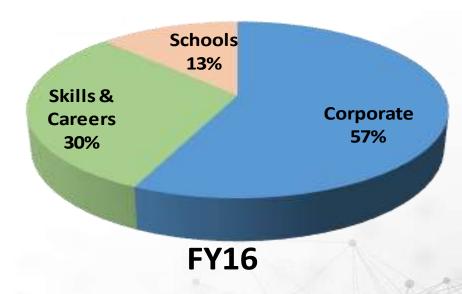
### Revenue – Q4

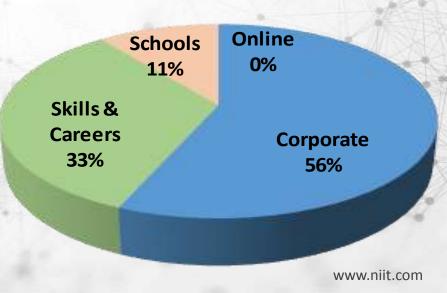
	Growth
Corporate	90%
Skill & Careers	3%
Schools	-6%
Online	+4 mn
NIIT	51%

### Revenue – FY17

	Growth				
Corporate	35%				
Skill & Careers	-3%				
Schools	-8%				
Online	+6 mn				
NIIT	18%				

### **Q4 FY16**





## **Corporate Learning Group**

Rs. Mn	Q4 FY17	Q4 FY16	YoY	Q3 FY17	QoQ	FY'17	FY'16	YoY
Net Revenues	2,578	1,360	90%	1,774	45%	7,662	5,679	35%
EBITDA	141	158	-11%	170	-17%	693	660	5%
EBITDA %	5%	12%	-615 bps	10%	-412 bps	9%	12%	-259 bps

#### **Q4FY17**

- Revenue at INR 2,578 Mn up 90% YoY on the back of significant additional strategic sourcing revenue
- Revenue up 16% in constant currency, excluding additional strategic sourcing revenue;
   Operating margin at 11% excluding transition costs for 5 new customers
- Signed 2 new MTS customers; 3 new confirmations and 2 renewals
- Strong momentum on back of 34 MTS customers which now contribute 97% to CLG revenue

#### **FY17**

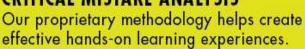
- Revenue at INR 7,662 Mn up 35% YoY
- Excluding additional strategic sourcing revenue, revenue up 18% in constant currency and operating margin at 11%
- Revenue Visibility at \$ 249 Mn up 24% YoY















### **Skills & Careers Group**

Rs. Mn	Q4 FY17	Q4 FY16	YoY	Q3 FY17	QoQ	FY'17	FY'16	YoY
Net Revenues	751	728	3%	724	4%	3,230	3,326	-3%
EBITDA	31	-19	50 mn	-59	90 mn	90	51	74%
EBITDA %	4%	-3%	669 bps	-8%	1229 bps	3%	2%	123 bps

#### **Q4FY17**

- Revenue at INR 751 Mn up 3% YoY
- Revenue from go forward Biz up 7% despite impact on account of demonetization
- Beyond-IT contributes 35% to SNC revenue
- CYD 2,917 DT enrolments

#### **FY17**

- Revenue at INR 3,230 Mn down 3% YoY; Revenue from go forward Biz up 1% despite the impact on account of demonetization
- Beyond-IT contributes 39% to SNC revenue









## **School Learning Group**

Rs. Mn	Q4 FY17	Q4 FY16	YoY	Q3 FY17	QoQ	FY'17	FY'16	YoY
Net Revenues	282	301	-6%	174	63%	979	1,063	-8%
EBITDA	29	16	89%	-9	444%	53	22	143%
EBITDA %	10%	5%	523 bps	-5%	1533 bps	5%	2%	338 bps

#### **Q4FY17**

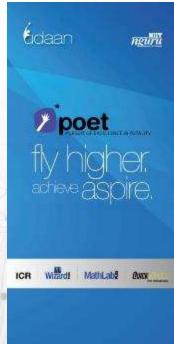
- Overall revenue impacted due to planned ramp down of government school projects
- Revenue from Focussed IP led private school business contributes 58% to SLG revenue; up 46% YoY
- Added 392 schools, Order intake of INR 213 Mn

#### **FY17**

- Revenue at INR 979 Mn down 8% YoY
- Revenue from Focussed IP led private school business contributes 40% to SLG revenue; up 29% YoY
- Added 685 schools, Order intake of INR 422 Mn

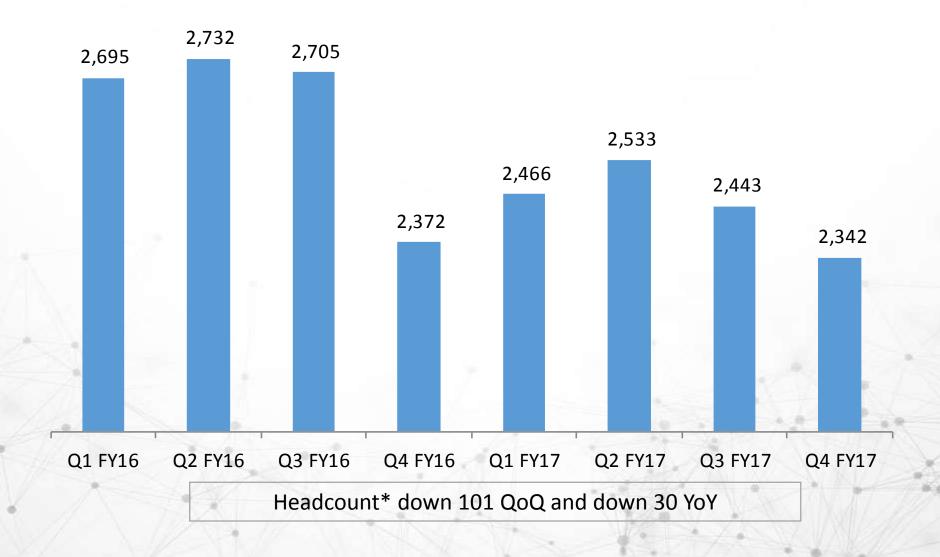








## People

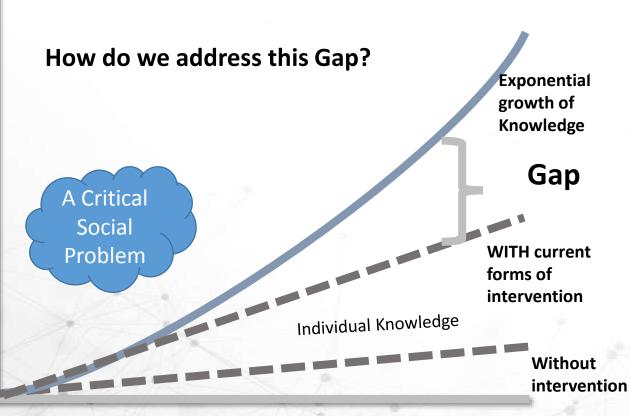






# **Future of Learning**

Learning Required



Imperatives

Life Long Competency
Assurance

Universal Human Competency Index

Accelerated Competency Building Environment





# Millennials In The Workspace

### **Length of a Career**



**Average Tenure** 

4.5 Years

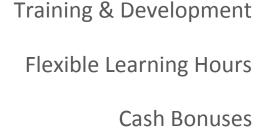
60-70 Years

Half-life of a Skill



**5 Years** 

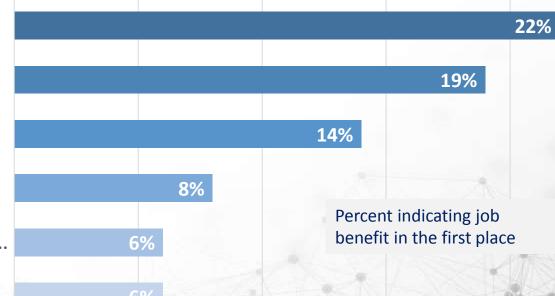
### For Millennials, Training & Development is the most coveted job benefit



Free Private Healthcare

**Greater Vacation...** 

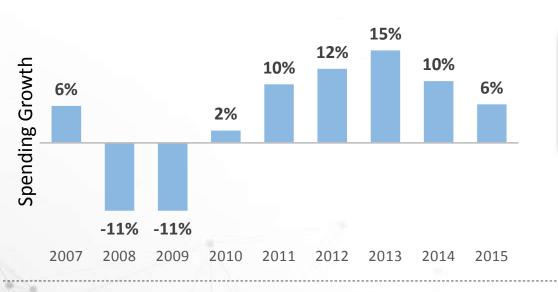
**Retirement Funding** 







# **CLG: Corporate Training Spending**



**Corporate Training Spend** in USA: \$90+ Billion **Global Training Spend:** \$135Bn+

Spending on Training **Continues to Grow** 

Increasing trend towards outsourcing



Professional Scientific and Technical Services

Manufacturing

Pharma/ Healthcare

Finance, Insurance, Real Estate



Focus on Technology/Telecom Energy, Lifesciences and BFSI Industries

Corporate Training market represents a huge opportunity



# **CLG: Learning Trends We Are Tracking**

	Technology	Pedagogy	Running Training Like a Business Instructor Quality Reinvention Learning Economics		
Today	Games Ubiquitous Learning Video	Flipped Classrooms Curated Content Mastery Learning Accelerated curricula Competency Based Design			
Coming Soon	Virtual Reality Augmented Reality & Learner Aware Systems	Neuroscience	"Learning Insurance" Influx of startups		

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## **CLG: E.A.S.E. Platform**

"I need a one-stop shop to get all my data so that I can make business decisions. My LMS won't give me this."



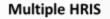
**Customer Demand** 



Talent Management Systems



Learning Management Systems





Salesforce.com

**NIIT Solution** 

Managed Services
Platform



evaluate. analyze. simplify. engage.



# **CLG: Managed Training Services**



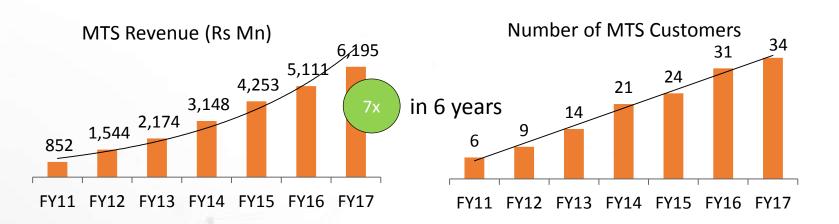


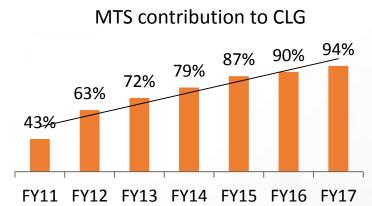


Delivering Efficiency and Effectiveness In Training



# **CLG: Managed Training Services**





Increasing contribution from MTS

Differentiated competitive positioning

Revenue Visibility at \$249 Mn from existing contracts

MTS continues drive steady growth for CLG business



## **CLG: Taking MTS to Next Level Of Growth**

**Comprehensive Engagements Bid Process** Domain expertise Management Global delivery capability High Capability and **Productivity Service Maturity** Pre-filter RFPs Big ticket annuity **Contracting Maturity** contracts **Procurement Improve Win Rates** Step up people Improve Book to Bill ratio **Efficiency** productivity and **Higher Sales Productivity** optimization of effort & resources through Centralized program for automation and tools ensuring efficiency in procurement of faculty, Improve margins for NIIT facilities etc. Increase value to

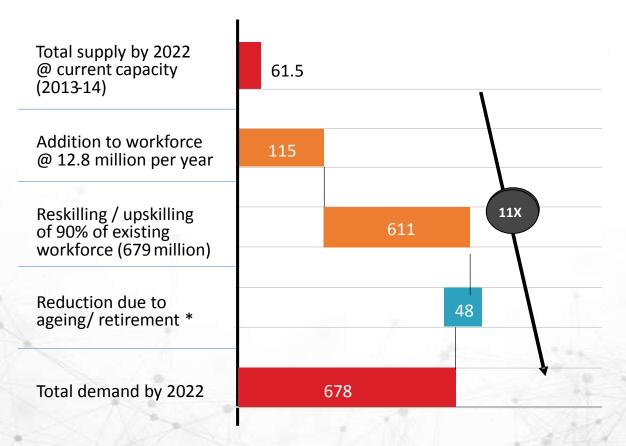
**Driving Scale and Profitability For CLG** 



customer



## 2022 Projections: Huge Capacity Creation Required



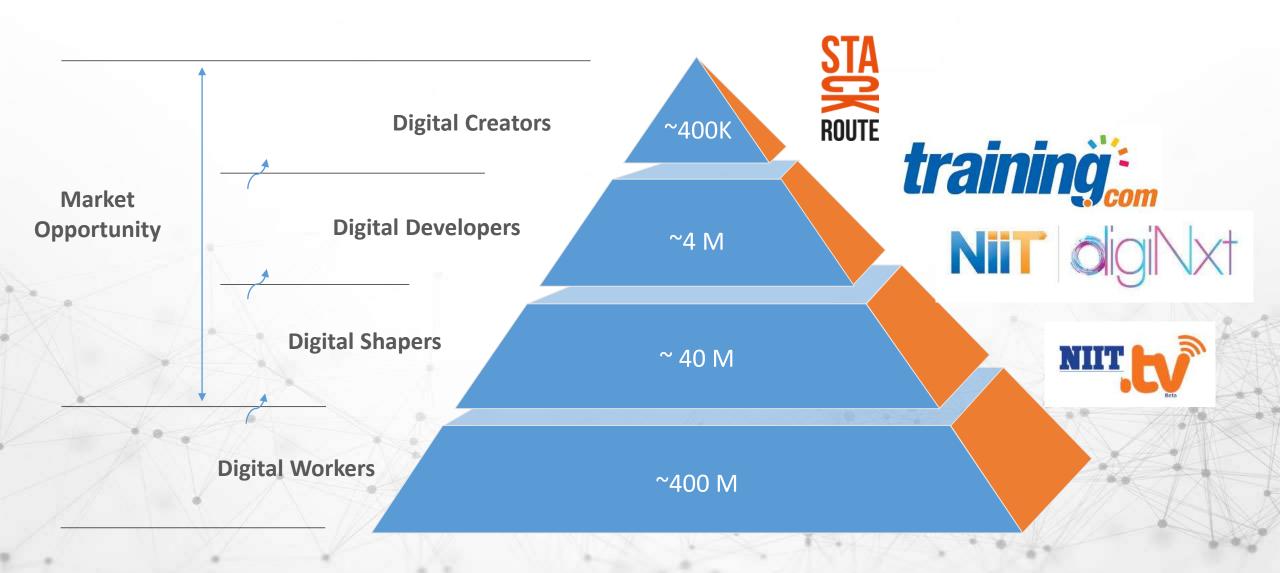
Source: McKinsey analysis; Census 2011; ILO World Development Indicators 2012, NSDA data

Eleven-fold increase in capacity is required to meet aspirations



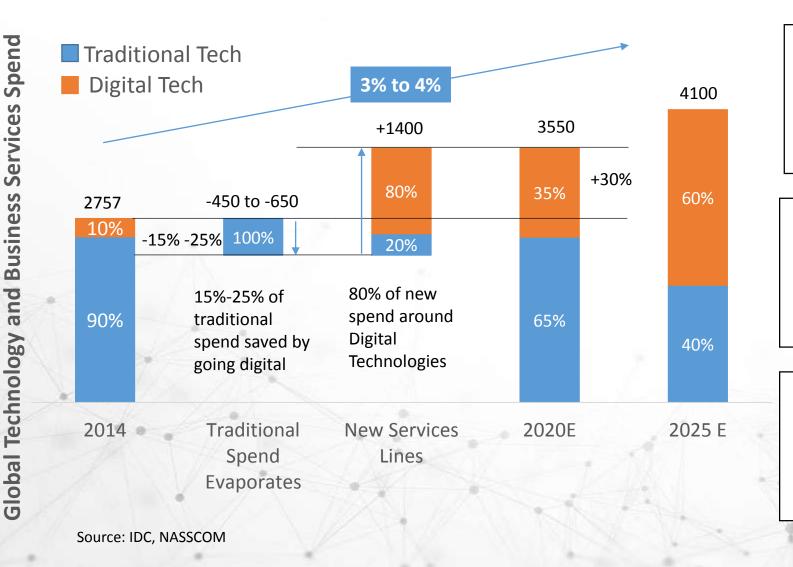
<sup>\*</sup>Assuming that the existing workforce in the age group of 51-59 will not be re-skilled

# **SNC: Digital Opportunity Landscape**





### **Digital Transformation – IT Sector**



Global Technology and Business Services to Touch USD 4 Trillion by 2025

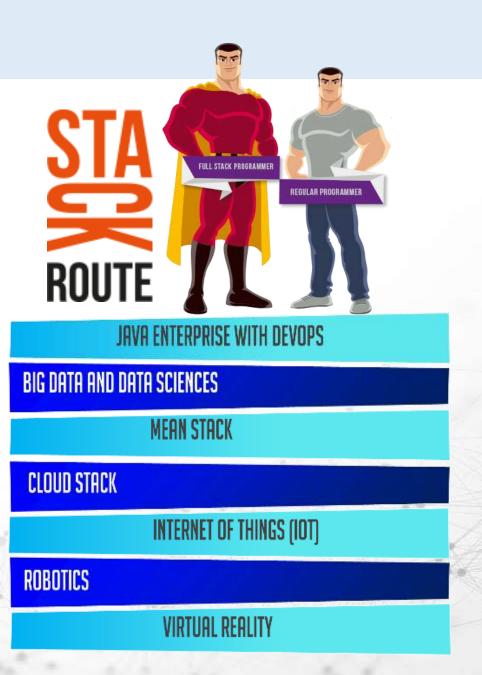
Share of Digital Technologies to increase to 60%

50% - 60% of today's workforce needs to be reskilled to be relevant by 2020



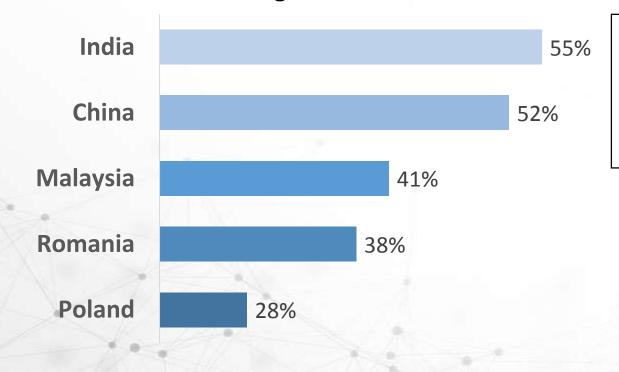
## **SNC:** Digital Transformation





# **SNC: Online Learning Market**

#### **Growth in Online Learning: 2015**



#### India

India part of a Flat World

– Global business model

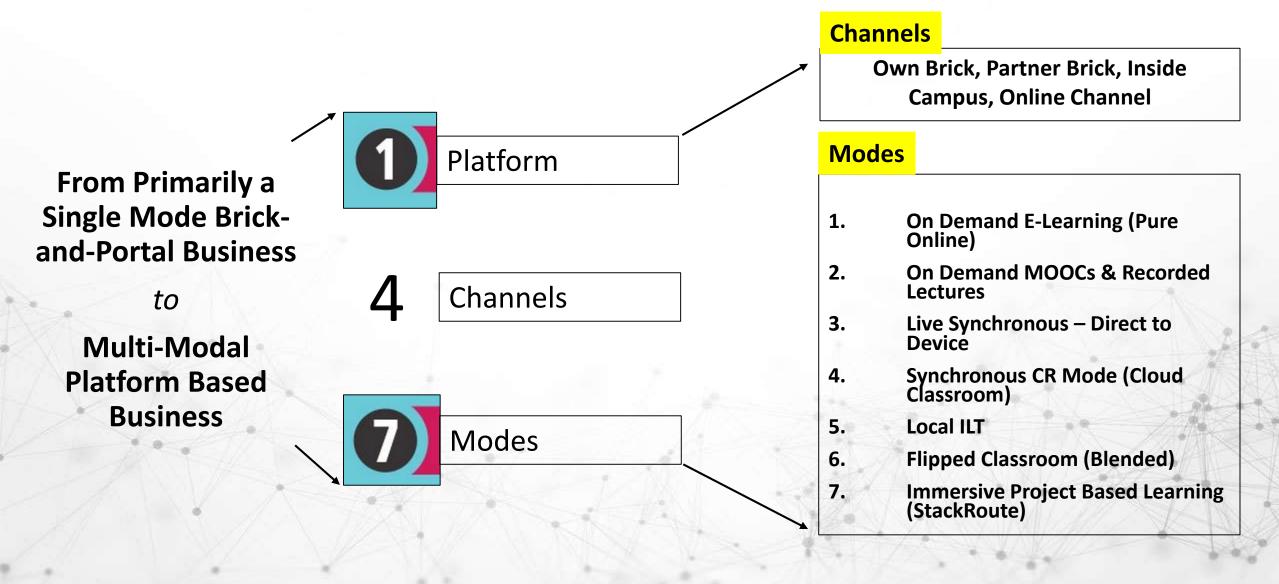
Fastest growing market for Online Learning

Next battleground for Online Learning

Source: eLearningindustry.com

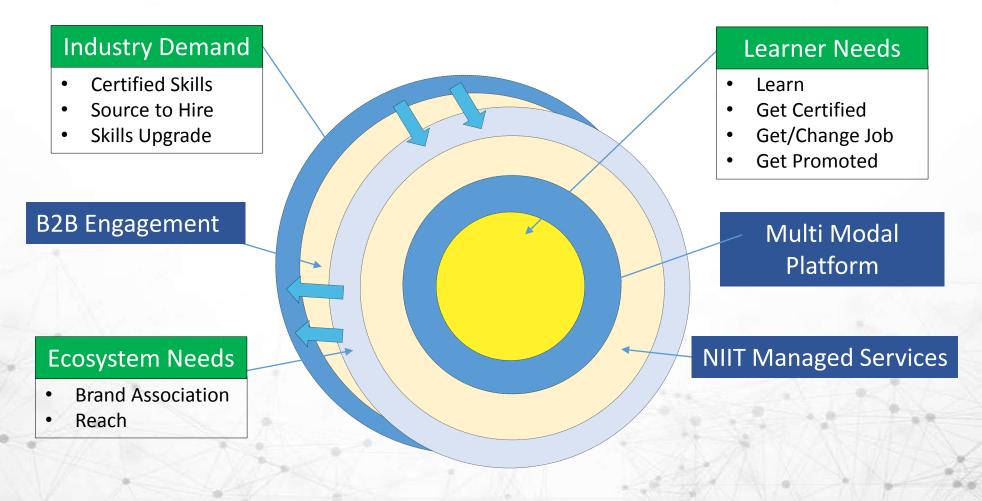


#### **SNC: Multi-Modal Platform**





### **SNC: 360 Degree Partner Ecosystem**

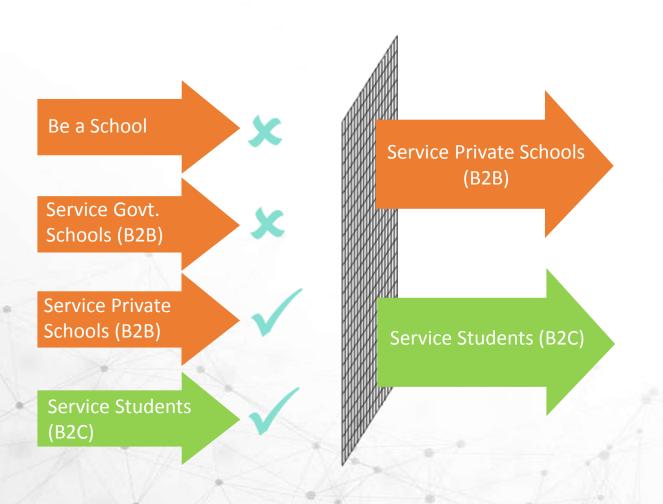


Building a Comprehensive Skills & Careers Ecosystem





#### **SLG: Focus Areas**



Defocussed from government schools business

Exited capex driven business models in private schools

No Nationally Dominant
Player in private schools
space with
comprehensive product
portfolio

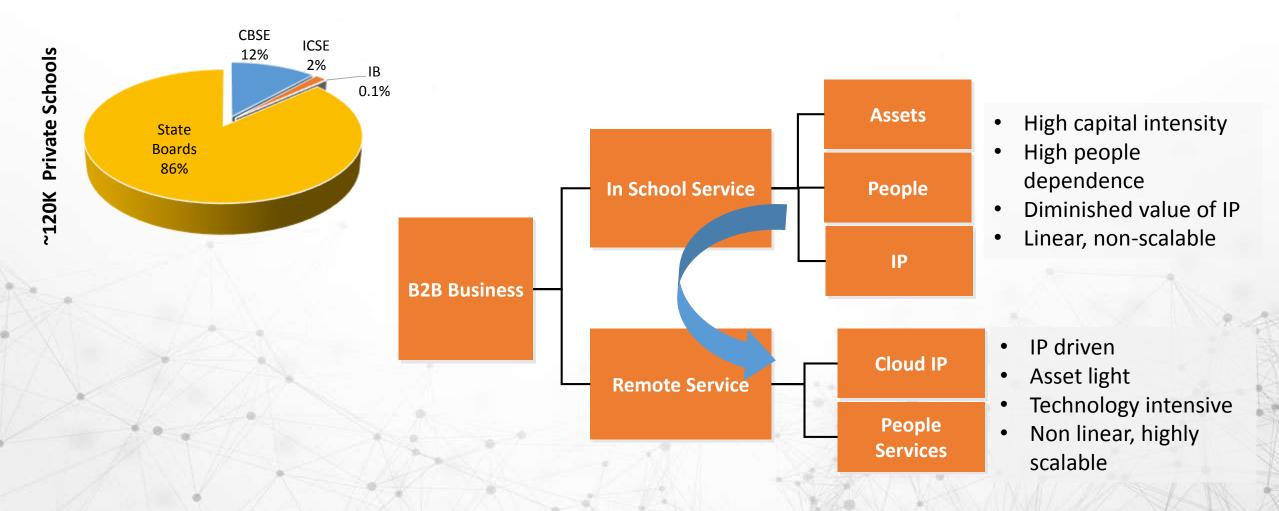
Large untapped opportunity in B2C space

Needs separate focus and attention

Restructured to unlock value



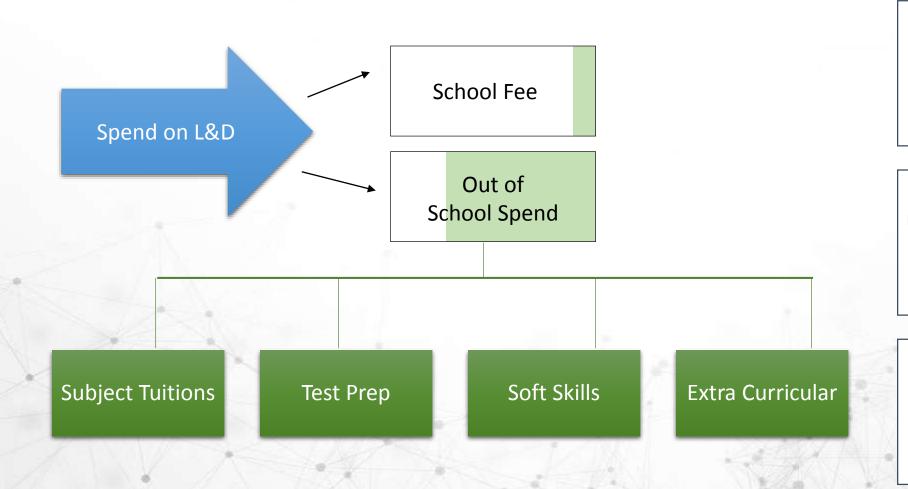
#### **SLG: Next Frontier For B2B Business**



Move to asset light, technology intensive, IP driven business model



## **SLG: K-12 Landscape**



NIIT's existing business targets a portion of the fee that parents pay to schools.

Spending outside schools represents a large portion of total spending related to education and development for kids

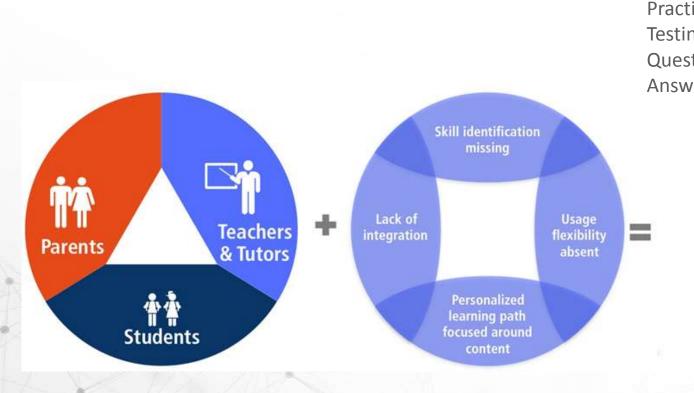
A B2C player has direct access to this spending

\*Representative

Large Untapped Opportunity in B2C Segment



### **SLG: B2C Opportunity**

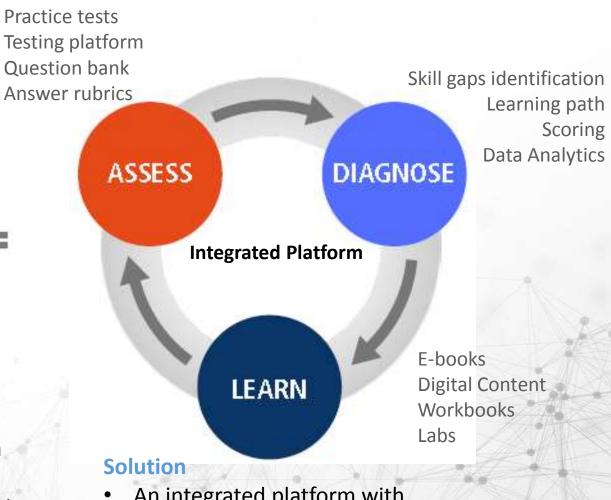


#### **Problem**

Academic Results

#### Gaps

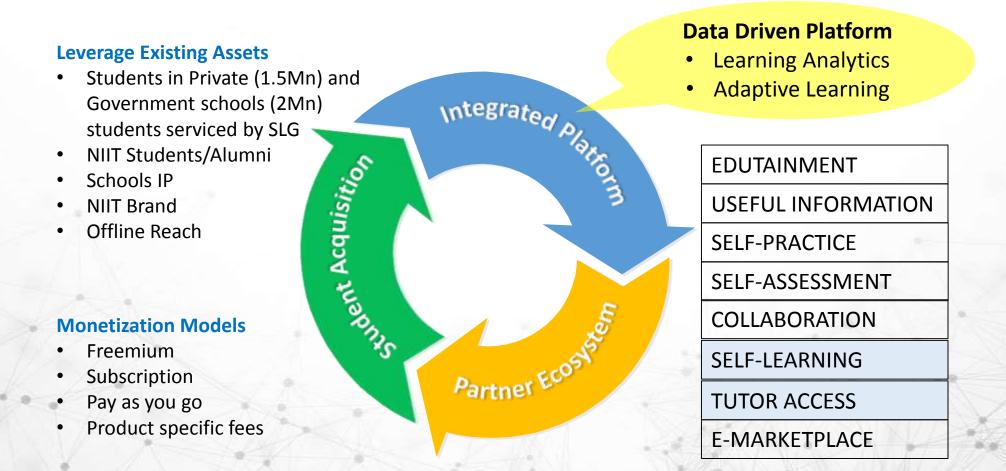
- Skill Identification
- Usage Flexibility
- Fixated on Content
- No Integration



 An integrated platform with diagnostics that allows the learner to individualize their learning path



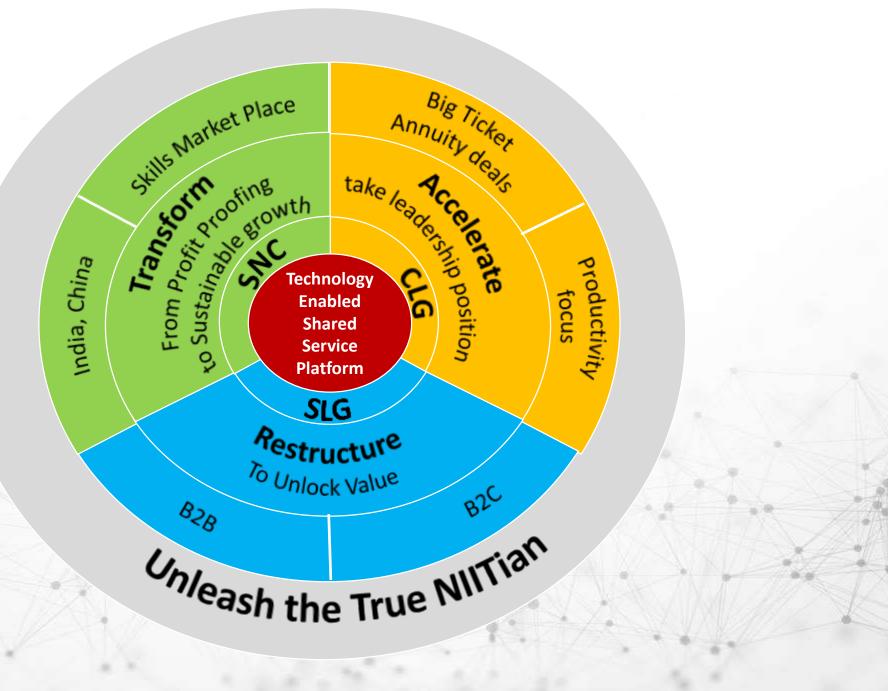
## **SLG: Democratize Quality Education**



Opportunity to leverage existing assets to gain scale











You can't spell
TRAINING without You can't spell

