

# Live IT, National

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required for BPO environment can be acquired and honed only through practice.

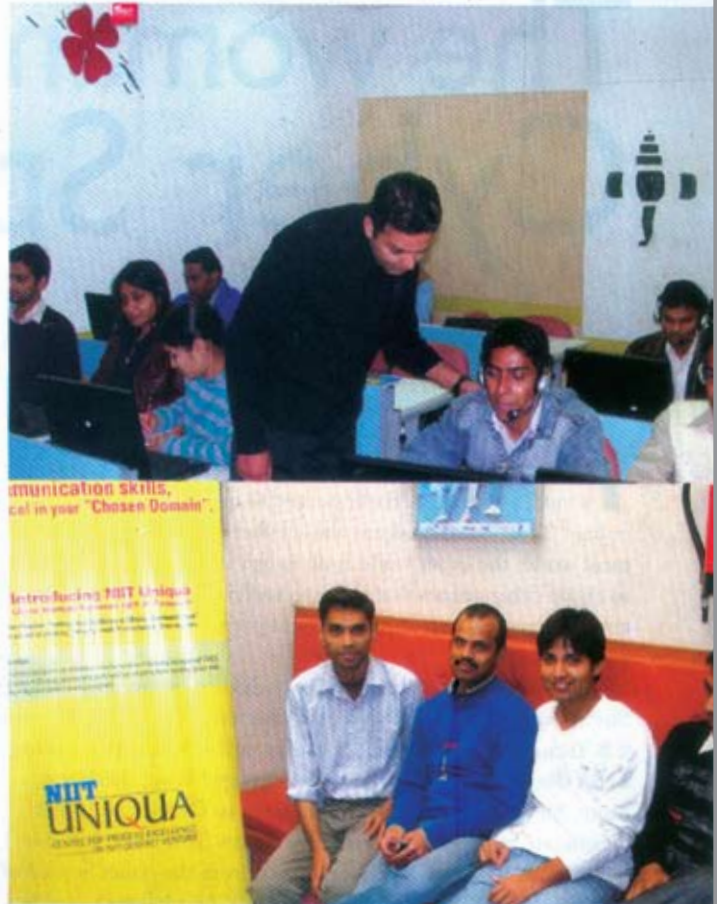
## Live IT: Tell us more about your training methodology.

Our instructional delivery system employs a blend of self-study, group exercises, conversation and home assignments to ensure that students progress rapidly using the most appropriate methods. Unlike other programmes, the entire content is taught within the context of specific types of BPO conversations. Students are allowed to build their skills gradually, as they work from simple conversations to more complex ones.

An interactive teaching methodology is used, which ensures a positive learning environment and involvement of the entire class. The trainer introduces concepts through interactive lectures and anecdotes. Activities and role-plays are also used to reinforce these concepts. This facilitates problem-solving in activity form and helps faster retention of concepts with an element of fun in training. The sessions provide enough opportunities so that students can express their views and practise the skills learnt. We also optimise the learning process, making it conducive for all participants to get maximum benefit out of each session. The role-plays are simulations of real-life scenario and hence, they effectively teach how to react to different situations in your day-to-day working.

## Live IT: Are there assured employment opportunities at the end of the training?

It is a dream for millions of graduates to work with top BPO organisations in the country. But according to studies conducted



by us, more than 90 per cent aspirants are found wanting. But NIIT Uniqua is here to help them out. We have strong industry association, state-of-the-art infrastructure, industry-relevant and endorsed curriculum and unique student education delivery process – cutting-edge advantages that help prepare a large number of graduates for top BPO companies.

We also provide placement assistance and have many students working in leading organisations such as Genpact, WNS, HCL, Wipro, IBM and First Source.

## Live IT: What is the future vision of NIIT? What other sectors do you have in focus apart from the BPO/KPO industry?

Apart from BPOs, NIIT Imperia, Centre for Advanced Learning, offers executive management education programmes in association with the Indian Institutes of Management (IIMs). We conduct training for working professionals at a number of centres including Ahmedabad, Indore, Kolkata, Lucknow, IMT Ghaziabad and IIFT Delhi. Additionally, NIIT Institute of Finance Banking & Insurance (IFBI) has been formed with equity participation from ICICI Bank. This unit offers training in banking, financial services and insurance for individuals and the corporate sector. ■

Features	Benefits
Developed in conjunction with BPO organisations.	Ensures job-readiness. Time reduction by identifying learning capabilities and channelling learning.
Organised around key conversation types.	Provides the context that is required to learn language efficiently.
Based on individualised assessments.	Gives you clear personal goals and feedback to focus on areas of improvement.
Grounded in detailed and specific performance objectives.	Provides the discipline to focus on the essentials while ensuring that you master them.